

Thank you for purchasing a Helper Bear from Bear Wood Furniture!

Please take some time to read the safety and care guidance below. While I know this will probably feel like common sense, it is still important to read to support your child's safe use of the product and to ensure the stool's longevity.

No matter how small or big, we feel you can always improve! We really do welcome & appreciate any feedback you may have. Please do feel free to email or DM us with any questions or advice regarding your product.

Finally, we really hope your child enjoys using and growing with their new Helper Bear learning tower! If your new addition fills you with joy, recommend us to any friends and family who might also enjoy one of our products, and tag us in any photos on Instagram @Bearwoodfurniture, we love seeing how our products get styled out and used!

P.s. If you have any suggestions on new children's furniture or play items for the future, we'd love to hear them!

Thanks again,
George

Important Safety Information

- Please ensure your child is always supervised by a responsible adult while on the stool and that the tower is securely pushed up against a work surface. While the item has been designed to support a child up at your worktop, there is a risk of the stool toppling over if left in a freestanding position and pushed or rocked with force from the top section.
- As part of the supervision, ensure the child only enters the tower via the step or by being placed straight down through the top by an adult. Do not allow your child to climb the tower, for example through the side gaps.
- If your child attempts to climb out, or is rocking the tower, please make sure you remove them from the tower, and explain to them how to use safely.
- Always ensure the stool is placed on hard level ground and not on any uneven surface that could pose a risk to its stability.
- Always ensure the stool is pushed up to the work surface so there are no finger sized gaps between the top corners of the stool and your worktop. If your child rocks/moves around on the stool during use and it moves away from the worktop, please be mindful of them putting their little fingers in the gap.

Helper Bear Safety & Guidance Please read fully before use.

- While every effort has been made to smooth the edges of the stool, as with all wooden furniture there is always a small risk of splinters over time, so please be mindful of this.
- You will find that your child will get used to confidently climbing in and out of the stool very quickly, especially if they have been mobile for a long time. If your child is new to standing up / walking they will of course require your support to get in and out of it safely at first. While we appreciate that you will know your child's limits best, we do still recommend that your child is confidently standing and walking before using this product.
- Please ensure all adjustments made to the step height are made by an adult to ensure these are securely in place before using again.

Care guidance

- As the stool is designed to be used in the kitchen, it is likely to get dirty/wet quite quickly. We believe this adds character to the furniture so will be leaving our own product untreated. However, if you would prefer a pristine look then it is possible to protect it with a suitable wood paint or varnish to provide it with an extra layer of protection. We recommend that a primer is used first followed by a satinwood or eggshell paint for durability.
- To clean the stool, wipe with a soft damp cloth and if it gets very wet during water play, please ensure it is dried as soon as possible. We have tested three common stains, ketchup, kids paint and crayon on a piece of birch ply. The stains were left for 24 hours and we were able to remove them with the use of Cif and a kitchen sponge.
- Please be mindful that wood is a natural product that responds to temperature and humidity variations by expanding and contracting. With this in mind, we advise you to keep the stool in consistent, stable conditions to minimise the effects of temperature and moisture change. Avoiding storing it very close to heat sources such as a radiator and avoiding leaving it outside or wet for long periods of time, will go a long way to ensuring its longevity.
- If your floor is prone to scratching then you can use some felt protector pads at the bottom of the stool legs for and to protect your floor from being scratched. If your floor is uneven, then the pads could also help increase stability.

